

## Cancellation and Refunds Policy

Cancellation and Refunds Policy								
Sr No.	Type of Seeking	Who is cancelling	Booking Type	Booking Status, when cancelled	Cancellation fee charged to seeker	Amount refunded to Seeker	Cancellation Fee Charged to Provider	Amount Provider gets, if any
1	Reverse Bid	PROVIDER	Fixed	during delivery	-	100%	\$15	-
2	Reverse Bid	PROVIDER	Fixed	on-the-way	-	100%	\$15	-
3	Lowest Deal	PROVIDER	Hourly	during delivery	-	100%	\$20	-
4	Lowest Deal	PROVIDER	Hourly	on-the-way	-	100%	\$20	-
5	Lowest Deal	PROVIDER	Fixed	during delivery	-	100%	\$15	-
6	Lowest Deal	PROVIDER	Fixed	on-the-way	-	100%	\$15	-
7	Seeker Select	PROVIDER	Hourly	during delivery	-	100%	\$20	-
8	Seeker Select	PROVIDER	Hourly	on-the-way	-	100%	\$20	-
9	Seeker Select	PROVIDER	Fixed	during delivery	-	100%	\$15	-
10	Seeker Select	PROVIDER	Fixed	on-the-way	-	100%	\$15	-
11	System Select	PROVIDER	Hourly	during delivery	-	100%	\$20	-
12	System Select	PROVIDER	Hourly	on-the-way	-	100%	\$20	-
13	System Select	PROVIDER	Fixed	during delivery	-	100%	\$15	-
14	System Select	PROVIDER	Fixed	on-the-way	-	100%	\$15	-
15	Reverse Bid	SEEKER	Fixed	during delivery	25%	75%	-	80%
16	Lowest Deal	SEEKER	Fixed	during delivery	25%	75%	-	80%
17	Lowest Deal	SEEKER	Hourly	during delivery	0%	0%	-	80%
18	Lowest Deal	SEEKER	Hourly	on-the-way	0%	0%	-	80%
19	Seeker Select	SEEKER	Hourly	during delivery	0%	0%	-	75%

20	Seeker Select	SEEKER	Hourly	on-the-way	0%	0%	-	75%
21	System Select	SEEKER	Hourly	during delivery	0%	0%	-	80%
22	System Select	SEEKER	Hourly	on-the-way	0%	0%	-	80%
23	Seeker Select	SEEKER	Fixed	during delivery	25%	75%	-	80%
24	Seeker Select	SEEKER	Fixed	on-the-way	25%	75%	-	80%
25	System Select	SEEKER	Fixed	during delivery	25%	75%	-	80%
26	System Select	SEEKER	Fixed	on-the-way	30%	70%	-	75%

**Onats  
Share in  
cancellation  
Policy**

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